

LAGRANGE SOCCER CLUB CONCESSION STAND DUTIES

(Please contact lscconcessions@gmail.com if you have any additional questions not answered here)

Q) How many hours must a family work at the Lagrange Soccer Club concession stand.

A) Each family is required to work one 3 hour shift for their travel team child(ren) in the Fall soccer season and one three hour shift for their intramural team child(ren) in the Spring soccer season.

Example 1: 1 or more child(ren) on a travel team and 1 or more child(ren) on an intramural team = 6 hours (3 in Spring and 3 in Fall)

Example 2: 1 or more child(ren) on intramural teams = 3 hours in Spring

Example 3: 1 or more child(ren) on travel teams = 3 hours in Fall

Q) My family has an intramural child and a travel team child...how often do I have to work?

A) A family must work once for their intramural child and once for their travel team child.

Q) How do I get a schedule of when my family has to work?

A) We're using VolunteerSpot (the leading online signup and reminder tool) to organize our upcoming LSC Concession Stand Volunteer hours. Here's how it works in 3 easy steps:

1. Click this link to go to our invitation page on VolunteerSpot:
<http://vols.pt/g7r7S9>
2. Review the dates & times listed and choose the one you like.
3. Sign up! It's Easy — you will NOT need to register an account or keep a password on VolunteerSpot.
4. Pick a date and time that works for you. It only asks for your e-mail and a phone number. All I ask is for your child's name/team are also entered into the Name field. That way I can credit the correct family for your hours.
5. Show up on you date/time you selected and sign in at the concession stand.

Note: VolunteerSpot does not share your email address with anyone

Q) I can not work during this season, can I make it up next season?

A) A family has 1 soccer season (Fall or Spring) to make up the time or you can find another person (high school or older) to work for you. This means that if you miss your intramural Spring concession stand hours, you must work those hours during the Fall concession stand days. Same for travel team...if you miss your Fall concession stand hours, then you must work those hours during the Spring concession stand days. Be aware that if you have children in both programs, you will need to work both the current season's hours plus the deferred season's hours.

Q) I have children in both the travel program and the intramural program. Can I work 2 shifts during the Spring or Fall season and apply those extra hours towards my other child's mandatory 3 hours? Can my spouse (child/neighbor/etc) work a shift with me and have those extra hours applied towards next season's hours?

A) You cannot "bank" hours towards a future season. Occasionally we will send out a last minute request for volunteers that can be applied towards future hours. Only in those situations which are clearly stated in our request, will a family be allowed to "bank" hours. In order to "bank" your hours towards future season, you must be in current good standing for your concession stand hours.

Ex. LSC does not have enough intramural families signed up for the Memorial Day tournament weekend, so we send out an e-mail to travel team families. (Travel team families only)

have to work in the Fall). Travel team families that sign up for and work during that Memorial Day weekend tournament, will “bank” their hours towards their Fall hours.

Q) I can not work on weekends. What else can I do to help?

A) You can have another person (high school or older) to work for you. Other options include helping with field setup before tournaments, concession stand seasonal cleaning, before season preparation and end of season field breakdown.

Q) I do not want to work the concession stand. Can I just pay the fee?

A) A mandatory \$75 fee per child will be added to the account of any family that does not work the mandatory 3 hours as stated. This fee will be added to your child’s account on August 1st, after the Spring concession stand season is over. If your child(ren) is on an intramural team, they will not be assigned a team until this fee is paid in full. If your child(ren) is on a travel team, your child’s club pass will not be released until the fee is paid for.

Q) How do I get credit for my 3 hours?

A) You must check in with the concession coordinator in the concession stand and sign in on the volunteer sheet. That is the only way for the volunteer coordinator to track your hours as completed.

Q) Can I just show up at the concession stand without signing up for a timeslot ahead of time on the shutterfly site?

A) Do not just show up at the concession stand. We have a maximum of 8 slots per time shift. If you just show up, it causes overcrowding in the concession stand and you will most likely be sent home.

Q) How do I contact the volunteer coordinator?

A) All communication will be through the LSC Concession Stand Volunteer Coordinator e-mail: lsconcessions@gmail.com. This mailbox is monitored several times a week during the Spring (April – June) and Fall (September – November) seasons. Please allow 2-3 days for a response.

Q) I already volunteer within the club as a coach (or a board member), do I still have to work the concession stand?

A) Coaches are waived from the mandatory 3 hour shift in the concession stand. If you are unsure if your position in the club is waived from the mandatory 3 hour shifts, please contact the LSC Concession Stand Volunteer Coordinator e-mail: lsconcessions@gmail.com.

Q) I am sponsoring an intramural team, do I still have to volunteer in the concession stand?

A) If a sponsor has a child within our program, they are expected to work their mandatory 3 hours shift in the concession stand.

Q) I am already volunteering to run the shootouts during the Lagrange Cup in June, do I still have to volunteer in the concession stand?

A) Yes, you still have to work the mandatory 3 hours at the concession stand. The volunteer activities completed during the Lagrange Cup (shootouts, parking, registration, air horn, field marshalls, score card runner, raffles) are all part of the activities that travel teams must help with in order to earn a portion of the profits for that day. So, if your child’s team receives monetary benefits from your volunteer activities, it can not count towards the mandatory 3 hours that each family must work during the season.